

CHAPTER 2

MULTIPLE CHOICE. Choose the one alternative that best completes the statement or answers the question.

1) In communicating with one another, police officers have developed a language that is not generally shared by others. It is known as:

- A) code of ethics
- B) argot
- C) semantics
- D) modern linguistic

Answer: B

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Level: Basic

2) What type of body of knowledge can a recruit expect to gain during academy training?

- A) Quantitative knowledge
- B) Esoteric knowledge
- C) Qualitative knowledge
- D) Pseudo-knowledge

Answer: B

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Level: Basic

3) The greatest influence of conformity among police officers is:

- A) supervisor control
- B) rules and regulation
- C) peer pressure
- D) recruit training

Answer: C

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Level: Basic

4) An example of a professional courtesy, which remains controversial, is overlooking:

- A) business dealings
- B) zoning violations
- C) traffic violations
- D) animal control laws

Answer: C

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Level: Basic

5) Police consider one of the most dangerous calls to be:

- A) burglary
- B) traffic accident
- C) shoplifting
- D) domestic dispute

Answer: D

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Level: Basic

6) Fraternal orders comprised of officers who play golf, belong to ethnic groups, or extended kinship groups are a significant part of:

- A) the formal bureaucracy
- B) the administration
- C) the informal group structure
- D) the development of good officers

Answer: C

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Level: Basic

7) Informal cliques, ethnic, and racial groups make up what Peter Drucker calls:

- A) the bureau
- B) the organization
- C) the administration
- D) the work community

Answer: D

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Level: Basic

8) An officer who shows a tendency to do more than the normal workload is:

- A) a book officer
- B) a rate buster
- C) a grass eater
- D) a dedicated officer

Answer: B

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Level: Basic

9) Officers who aggressively seek out opportunities for illegal large financial gains are:

- A) conscientious
- B) grass eaters
- C) meat eaters
- D) opportunists

Answer: C

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Level: Basic

10) Officer Martin, Washington D.C., showed that a certain type of officer faced performance pressure, isolation from co-workers, and tests of loyalty and entrapment. They are:

- A) recruits
- B) sergeants
- C) narcotics officers
- D) female police officers

Answer: D

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Level: Basic

11) Which of the following is not an important characteristic of an occupational subculture?

- A) shared behavior patterns
- B) shared values
- C) common language
- D) comparable salary structure

Answer: D

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Level:

12) A Rabbi in police argot is:

- A) a Jewish police officer who wants a promotion
- B) an investigator from internal affairs
- C) a highly placed official who helps align an officer's career
- D) a key administrator during civil service selection

Answer: C

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Level:

13) Academic studies on police subculture show:

- A) strong sense of disunity
- B) social isolation
- C) police vocation is like any other

D) police officers act like any other citizen

Answer: B

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Level: Basic

14) Which of the following is not a characteristic of police as a subculture?

A) perception of violence

B) strong sense of disunity

C) social isolation

D) need for psychological distance

Answer: B

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Level: Basic

15) Which one of the following is considered a "classic" on police culture?

A) Westley, *In Front of the Shield*

B) Weber, *The Organized Patrol Officer*

C) O.W. Wilson, *The Onion Field*

D) Niederhoffer, *Behind the Shield*

Answer: D

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Level: Basic

16) Which of the following is not considered an important issue for black police officers?

A) lack of political power wielded by black social clubs in large urban areas

B) perception among white police officers that blacks are less qualified to perform the job

C) a sense of social exclusion from white officer's social activities

D) lack of opportunities for promotion to higher administrative ranks

Answer: A

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Level: Basic

17) Which of the following is not an important issue for female police officers?

A) a sense of exclusion from female officer's social activities

B) the charge that female officers are emotionally unstable

C) the charge that female police officers are cowardly

D) that female officers lack unity and internal political clout

Answer: A

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Level: Basic

18) In what way do African-American police officers and female police officers differ in the way they work in police organizations?

A) female police officer have more rapid promotion than black officers

B) female officers are more emotional than black police officers

C) black police officers have more rapid promotion than female officers

D) black police officers organize in effective political groups, while female officers—until recently—did not

Answer: D

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Level: Intermediate

19) What are the three major cultural norms for police as a vocational subculture?

A) secrecy, solidarity, social isolation

B) male bonding, social isolation, networking

C) secrecy, violence, solidarity

D) argot, secrecy, solidarity

Answer: A

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Level: Basic

20) Which one of the following is a major reason for the successful integration of gay and lesbian police officers into the department?

- A) crisis management
- B) the elimination of sexism
- C) the elimination of racism
- D) special training providing appropriate rules of conduct

Answer: D

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Level: Basic

TRUE/FALSE. Write 'T' if the statement is true and 'F' if the statement is false.

21) A Hook in police argot is a superior officer who may help a police officer in trouble or mentor for promotion.

- A) True
- B) False

Answer: A

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Level: Basic

22) Female police officers on patrol feel that female police officers are beginning to emerge as police leaders and managers.

- A) True
- B) False

Answer: A

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Level: Basic

23) Recent studies conclude that female police officers have the same potential to perform duties as male police officers.

- A) True
- B) False

Answer: A

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Level: Basic

24) The typologies for Wilson's styles of policing are legalistic, watchman, and proactive.

- A) True
- B) False

Answer: B

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Level: Basic

25) For police corruption studies, a meat eater goes out of his or her way to find opportunities for illegal financial gain.

- A) True
- B) False

Answer: A

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Level: Basic

26) The informal organization involves the organizational chart and the lines of authority that appear in the duty manual.

- A) True
- B) False

Answer: B

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Level: Basic

27) Police personality types involve typologies created by researchers that show various social roles in performing tasks.

A) True

B) False

Answer: A

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Level: Basic

28) The first female officers appointed by many departments were assigned to road patrol and sex crime units.

A) True

B) False

Answer: B

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Level: Basic

29) The existence of informal work norms in a work environment was first presented in the Kansas City study.

A) True

B) False

Answer: B

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Level: Basic

30) Sherman concluded that giving patrol officers less supervision would reduce corruption activities.

A) True

B) False

Answer: B

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Level: Basic

FILL IN THE BLANKS. Write the word or phrase that best completes each statement or answers the question.

31) Goofing off or sleeping on the job is called _____.

Answer: cooping

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Level: Basic

32) The struggle over discrimination towards female police chiefs is illustrated in the _____ case study.

Answer: Paula Meara

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Level: Basic

33) A pattern of distinctive values, norms, and lifestyles for a work group is called a _____.

Answer: subculture

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Level: Basic

34) The concept that police are the barrier between chaos and order is called the _____.

Answer: thin blue line

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Level: Basic

35) The need to not become emotionally involved in police situations is called _____.

Answer: psychological distance

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Level: Basic

36) _____ is used as a negative comment by African-Americans who have a bad attitude toward African-American police officers.

Answer: Uncle Tom

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Level: Basic

37) Why officers today may be afraid to make decision while on patrol: _____.

Answer: Monday Morning Quarterbacking

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Level: Basic

38) The social isolation discussed in this chapter often gives rise to the concept of the _____ minority.

Answer: blue

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Level: Basic

39) Niederhoffer shows how police recruits become _____ as they move into various stages in their careers.

Answer: cynical

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Level: Basic

40) The peer influence among police officers that leads to conformity is called _____.

Answer: solidarity

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Level: Basic

MATCHING QUESTIONS. Match the sentence with the concept, person, or phrase.

A) Argot

B) Cynicism

C) Grass eater

D) Secrecy

E) Social isolation

F) Solidarity

G) Hawthorne Study

H) Legalistic style

I) Monday Morning Quarterbacking

J) Knapp

41) An officer who accepts gratuities that fall his or her way, but does not actively go looking for such gratuities.

Answer: C - Grass eater

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Level: Basic

42) The Harvard Business School study of employee behaviors at a Western Electric Company plant.

Answer: G - Hawthorne Study

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Level: Basic

43) A police officer keeping the details of an active criminal investigation from family or friends as a necessary component of the job's confidentiality requirement leads to what important norm of the police subculture?

Answer: D - Secrecy

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Level: Intermediate

44) An off-duty police officer informing an on-duty police officer that he is, "on the job," is an example of policing's special vocabulary, or?

Answer: A - Argot

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Level: Intermediate

45) As a new police officer learns the reality that he or she will not be able to help everyone needing help, and that many people will lie to him or her every day, there is a tendency for the officer to develop resentment and hostility toward the public in the form of?

Answer: B - Cynicism

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Level: Intermediate

46) What policing style would find the police officer arresting every person he observes jaywalking, regardless of the reason?

Answer: H - Legalistic style

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Level: Intermediate

47) With all of the portable cameras and social media, a police officer faced with an immediate decision to take someone into custody in a public area may pause, fearing that any decision made might get him or her in trouble. This police officer is worrying about the media, supervisors, internal affairs, and/or the public doing what?

Answer: I - Monday Morning Quarterbacking

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Level: Intermediate

48) Police officers tend to socialize primarily with other police officers. This is an example of the police subculture characteristic of?

Answer: E - Social isolation

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Level: Basic

49) The commission that was formed in NY City as a result of a police detective, Frank Serpico, reporting corruption in the police force.

Answer: J - Knapp

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Level: Basic

50) The police funeral is the ultimate symbol of?

Answer: F - Solidarity

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Level: Basic

Essay Questions

51) Every occupational subculture has certain norms. What makes the police subculture so unique?

Answer: What makes this unique is the perception of danger and thus the need for personnel to back each other up in dangerous situations. This becomes particularly apparent for officer needs assistance calls and at police funeral, where hundreds of officers and command staff outside of the department will show up to pay respects and to honor the member who died in the performance of their duty.

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Level: moderate

52) Every major ethnic and racial group offers a unique perspective on occupational subculture. What are some new emergent groups in this area?

Answer: Although there have been women police officers since the turn of the 19th century, there are still many small police departments without any women officers. Additionally, women still do not hold a major part of command positions for a number of reasons such as leaving the organization for child rearing.

A new group is lesbian, gay, bisexual and transgender officers who have representation in major city departments

In these discussions, an "emergent" group would be any minority group that has failed to have any representation in the ranks of the department.

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Level: basic

