

CHAPTER 2

Police Role Concept in a Changing Society

Chapter 2 Multiple Choice

Select the correct answer.

1. Identify the only all -purpose emergency service in society.

- a. the church
- b. the police
- c. the hospital
- d. the judicial system

Answer: b - the police

Objective: Introduction to the topic

Page number: 31

Level: Basic

2. The relationship between the police and the citizens they are sworn to serve is

- a. distant
- b. not noticeable
- c. a close one
- d. unimportant

Answer: c - a close one

Objective: Introduction to the topic

Page number: 31

Level: Basic

3. Richard Bandler and John Grinder claim that generalization, deletion, and distortion are common to

- a. all people
- b. few people
- c. most people
- d. exactly 50% of Americans

Answer: a – all people

Objective: Validity of perception

Page number: 33

Level: Basic

4. The psychological process whereby a person detaches some part of one model from an original

experience and then applies this model to represent an entire category is referred to as

- a. generalization
- b. deletion
- c. distortion
- d. configuration

Answer: a - generalization

Objective: Demonstrate that perception is personal

Page number: 33

Level: Basic

5. Perception issues

- a. are the same for all
- b. do not exist between police and community groups
- c. exist between police and community groups
- d. have little relationship to issues

Answer: c – exist between police and community groups

Objective: Perceptions are important for the police and the public

Page number: 33

Level: Intermediate

6. Perceptions of the police function

- a. are not important
- b. have no effect
- c. differ
- d. are the same

Answer: c - differ

Objective: Demonstrate that there is not just one view of the police

Page number: 35

Level: Intermediate

7. A set of behavior expectations and obligations with a position in a social structure or organization is defined as a _____.

- a. role
- b. pattern
- c. guide
- d. duty

Answer: a - role

Objective: Definition of key term regarding the topic

Page number: 35

Level: Basic

8. Most police officers see their role as a

- a. social worker
- b. crime fighter
- c. peace keeper
- d. guardian

Answer: b – crime fighter

Objective: Role interpretation

Page number: 36

Level: Intermediate

9. How does the text assess the importance of the service role regarding the police?

- a. not noticeable
- b. unimportant
- c. not very much noticed
- d. vitally important

Answer: d –vitally important

Objective: Demonstrate the reality of police work

Page number: 37

Level: Difficult

10. Identify the most frequent type of call for police service.

- a. suspicious activity
- b. theft
- c. assault
- d. unwanted guests

Answer: a – suspicious activity

Objective: Demonstrate the reality of police work

Page number: 37

Level: Intermediate

11. Traditionally, how many individual styles of policing has the literature on policing focused on?

- a. one
- b. two
- c. three
- d. four

Answer: d - four

Objective: Police role conflict

Page number: 38

Level: Intermediate

12. What style of policing views policing as a combination of crime control, order maintenance, and provisions of service?

- a. crime fighter
- b. cowboy
- c. social agent
- d. debater

Answer: c – social agent

Objective: Demonstrate a variety of police responsibilities

Page number: 38

Level: Intermediate

13. According to the text "Enforcers" are concerned primarily with

- a. drug activity
- b. prostitution
- c. ensuring that citizens behave properly
- d. fighting organized crime

Answer: c – ensuring that citizens behave properly

Objective: View of one type of an officer

Page number: 38

Level: Intermediate

14. According to your text the police officers of Hollywood lore

- a. are real
- b. have been exaggerated
- c. are too professional
- d. are incompetent

Answer: b – have been exaggerated

Objective: Demonstrate the reality of police work

Page number: 40

Level: Intermediate

15. Depicting the police negatively

- a. never happens
- b. fails to get attention
- c. is newsworthy
- d. is boring

Answer: c – is newsworthy

Objective: Demonstrate how the media project the police

Page number: 40

Level: Intermediate

16. The first and perhaps oldest media image of the police is that of the

- a. buffoon
- b. hero
- c. criminal
- d. savior

Answer: a - buffoon

Objective: Demonstrate a historical view of the police

Page number: 40

Level: Intermediate

17. How much of an officer's time is spent in service-related duties?

a. 10%

b. 20%

c. 50%

d. 80%

Answer: d - 80%

Objective: Demonstrate the reality of police work

Page number: 44

Level: Intermediate

Chapter 2 True or False

Select the appropriate answer, based on whether the statement is true or false.

1. One person plays many roles, and sometimes these roles conflict.

a. True

b. False

Answer: True

Objective: Demonstrate individuals vary in responsibility

Page number: 31

Level: Intermediate

2. Police officers must be all things to all people.

a. True

b. False

Answer: True

Objective: Demonstrate individuals have different responsibilities

Page number: 31

Level: Difficult

3. It is easy to overstate the intimacy of the contact between the police and the community.

a. True

b. False

Answer: False – it is hard to overstate it

Objective: Citizens have great expectations of the police

Page number: 31

Level: Difficult

4. The police officer is never viewed subjectively.

a. True

b. False

Answer: False – the officer is usually viewed subjectively

Objective: Demonstrate that citizens have different views of the police

Page number: 31

Level: Intermediate

5. Perception is more than receiving visual stimulation.

a. True

b. False

Answer: True

Objective: Demonstrate that perception is affected by different factors

Page number: 32

Level: Difficult

6. Creating meaning from sensations requires a judgment call.

a. True

b. False

Answer: True

Objective: Perception is personal

Page number: 32

Level: Intermediate

7. Behavior is closely linked to perception.

a. True

b. False

Answer: True

Objective: Demonstrate that perception is personal

Page number: 32

Level: Intermediate

8. People do not have the ability to filter out experiences while concentrating on a model.

a. True

b. False

Answer: False – people do have the ability

Objective: Demonstrate the effect of numerous sensations affecting a person

Page number: 33

Level: Intermediate

9. Perception issues exist between police and community groups.

a. True

b. False

Answer: True

Objective: Demonstrate that individuals vary in perceptions

Page number: 34

Level: Intermediate

10. Perceptions of the police function do not differ.

a. True

b. False * P.35

Answer: False –perceptions of the police do vary

Objective: Demonstrate that individuals may vary in what they perceive

Page number: 35

Level: Intermediate

11. A myopic view of the police and their role has a significant impact on policing as an occupation.

a. True

b. False

Answer: True

Objective: How citizens view the police may affect police activity

Page number: 35

Level: Difficult

12. Most police radio calls involve matters that may result in an arrest.

a. True

b. False

Answer: False – only a small percentage do

Objective: Demonstrate the reality of police work

Page number: 36

Level: Intermediate

13. The literature on policing has never focused on individual styles of policing.

a. True

b. False

Answer: False – it focuses on a number of styles

Objective: Demonstrate that the behavior of police is projected differently

Page number: 38

Level: Intermediate

14. Broderick attempts to categorize police officers on the basis of personality.

a. True

b. False

Answer: True

Objective: Demonstrate that police have different personalities

Page number: 38

Level: Difficult

15. Many people evaluate the actions of police officers against criteria formed by TV.

a. True

b. False

Answer: True

Objective: Demonstrate the effect of the media

Page number: 40

Level: Intermediate

16. The police officers of Hollywood lore are fictional images of police stereotypes.

a. True

b. False

Answer: True

Objective: Demonstrate the effect of Hollywood

Page number: 40

Level: Intermediate

17. The movie - The Keystone Cops- projected a favorable view of the police.

a. True

b. False

Answer: False, it projected an incorrect view

Objective: Demonstrate the effect of Hollywood

Page number: 40

Level: Intermediate

18. It has been argued that media coverage can transform a local incident into a national

crisis.

a. True

b. False

Answer: True

Objective: Demonstrate the effect of the media

Page number: 41

Level: Intermediate

19. Values have become relative to one another and to situations.

a. True

b. False

Answer: True

Objective: Demonstrate the individuals vary in perception

Page number: 41

Level: Intermediate

20. The influences of minority groups on policing are in evidence.

a. True

b. False

Answer: True

Objective: Demonstrate that different views are held by different groups

Page number: 42

Level: Intermediate

Chapter 2 Fill in the Blank

Fill in the appropriate answer.

1. _____ are distinct behavior patterns.

Answer: Roles

Objective: Demonstrate the existence of various behaviors of an agency

Page number: 31

Level: Intermediate

2. When they gather evidence or apprehend criminals, police must never violate an offender's _____.

Answer: constitutional rights

Objective: Demonstrate an important duty for a police officer

Page number: 31

Level: Intermediate

3. _____ is closely linked to perception.

Answer: Behavior

Objective: Demonstrate that our views are based on perception

Page number: 32

Level: Basic

4. _____ is the psychological process whereby a person detaches some part of one model from an original experience and then applies this model to represent an entire category.

Answer: Generalization

Objective: Describe a process

Page number: 33

Level: Intermediate

5. _____ is a process by which we selectively pay attention to certain dimensions of our experience and exclude others.

Answer: Deletion

Objective: Describe a process

Page number: 33

Level: Intermediate

6. _____ allows us to make shifts in our experience of sensory data.

Answer: Distortion

Objective: Explain the process of perception

Page number: 33

Level: Intermediate

7. A _____ may be defined as a set of behavior expectations and obligations associated with a position in a social structure or organization.

Answer: role

Objective: Define a particular activity

Page number: 35

Level: Intermediate

8. _____ as an approach requires the observer to determine, study, and weigh facts in an unbiased scientific manner.

Answer: Objectivity

Objective: Demonstrate a process

Page number: 35

Level: Difficult

9. _____ is not concerned with objective fact.

Answer: Subjectivity

Objective: Demonstrate existence of personal observation

Page number: 35

Level: Intermediate

10. The exclusive image of the _____ role of the police embodied in the "crime fighter" image has serious consequences on the police and their behavior.

Answer: crime control

Objective: Demonstrate the influence of a particular role

Page number: 36

Level: Intermediate

11. It is the _____ role that is more central to the modern police officer's job than any

other aspect of his or her behavior.

Answer: order maintenance

Objective: Describe a particular role

Page number: 36

Level: Intermediate

12. The _____ role is vitally important to the police in an era of community policing.

Answer: service

Objective: Identify the significance of a particular role

Page number: 36

Level: Basic

13. _____ are concerned primarily with keeping the streets "clean" and ensuring that citizens

behave properly.

Answer: Enforcers

Objective: Describe the role of a particular type of officer

Page number: 38

Level: Intermediate

14. _____ have their sources in needs and past experiences.

Answer: Role concepts

Objective: Emphasize past experiences in affecting a role or perception

Page number: 38

Level: Intermediate

15. In the United States today, the _____ play a very important part in forming expectations about the police.

Answer: media

Objective: Demonstrate the importance of one segment of society

Page number: 40

Level: Intermediate

Chapter 2 Essay

Answer the following questions.

1. How are police officers expected to act when they gather evidence or apprehend criminals?

Answer: Police officers must act within the law when gathering evidence in a criminal case.

This means that they must recognize that a suspect has constitutional rights. This also implies that they must have a

professional knowledge of constitutional and criminal law. Failure to abide by constitutional protections for a citizen would result in a number of negative consequences. For example, an individual who in fact committed an illegal act might not be prosecuted if it is showed that evidence

was secured in an illegal manner. When this occurs it demonstrates unprofessional behavior on the

part of the police officer and may bring about a negative image of the officer and the department

especially if such unprofessional conduct is publicized by the media. It may also cause other

individuals within the criminal justice system such as defense lawyers, prosecutors, jurors, and judges to lose confidence in the police. In addition, it is important to note that objectivity is a key factor in conducting an investigation because it causes an officer to become more successful in analyzing the evidence. An officer should never allow personal opinions or biases to enter into a case, but rely on the reality of a situation involving a criminal investigation to make a judgment.

Objective: Demonstrate the importance of professional behavior on the part of the police

Page number: 31

Level: Intermediate

2. Identify and explain the four styles of policing associated with Wilson. In addition, note the types of police officers identified by Broderick.

Answer: Traditionally, the literature concerning styles of policing has been derived from Wilson. One style is that of the "crime fighter" or "cowboy" who views himself primarily as a serious investigator of crime. Another is the "social agent" who has a broader concept of an officer's role. This individual

views policing as a combination of crime control, order maintenance, and the providing of services, but

views law enforcement duties as a small part of one's duties. The "enforcer" or "legalist" style" is

somewhat similar to the "crime fighter" in that he or she tends to emphasize crime control, but differs

from the "crime fighter" by having the view that all laws should be enforced. A fourth type of policing

noted by Wilson is that of the "watchman" style of policing which puts a premium on preserving order

and stability within a community.

Like Wilson, Broderick suggests that police officers can be found in four different categories.

However, he focuses on their personality types. He views "enforcers" as officers who see their duty to

keep the streets clean and protect the "good people" from the "bad people." Broderick would describe

them as authoritarian. Another of his categories is that of the "idealists" who see themselves as

professionals. He believes that sometimes these "idealists" become frustrated with the criminal justice

system and later seek other careers. A third type cited by Broderick is the "realist" who tends to

become cynical and dissatisfied with society. "Optimists" come into another category and are those

who view themselves as service providers performing an important function for society.

Objective: Demonstrate the existence of different roles regarding police officers

Page number: 36-38

Level: Intermediate

3. Identify three outcomes that are possible when a law enforcement problem arises.

Answer: One possible outcome is that the problem is confronted and solved by the police.

This creates

the impression that the police will perform as well in the future and contributes to the view

that police

should be called regarding certain activities because they have the ability to do so. It

contributes to a

favorable view of police activity. Another possible outcome regarding a problem faced by the

police is

that the problem is confronted and not solved. The failure to solve the problem could be due

to a

number of complex factors out of the control of the officer but perhaps not recognized by the

citizen.

However, the failure of the police to solve the problem leads to a negative view of police

capability. A

third possible outcome is that the problem is confronted but the police officer believes it is

the

responsibility of someone else perhaps a different public official to solve the problem. Two examples

cited in the text where this outcome may come about are trash removal and light maintenance.

Objective: Note possible outcomes of police response

Page number: 40

Level: Basic

Chapter 2 – Answer Key

Multiple Choice

1. B
2. C
3. A
4. A
5. C
6. C
7. A
8. B
9. D
10. A
11. D
12. C
13. C
14. B
15. C

16. A
17. D
18. C
19. A
20. D

True or False

1. True
2. True
3. False
4. False
5. True
6. True
7. True
8. False
9. True
10. True
11. True
12. True
13. True
14. True
15. True
16. True
17. False
18. True
19. True

20. true

Fill in the Blank

1. Roles
2. constitutional rights
3. Behavior
4. Generalization
5. Deletion
6. Distortion
7. role
8. Objectivity
9. Subjectivity
10. crime control
11. order maintenance
12. service
13. Enforcers
14. Role concepts
15. media

Chapter 2 Essay

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means that

they must recognize that a suspect has constitutional rights. This also implies that they must

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professional knowledge of constitutional and criminal law. Failure to abide by constitutional

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Page number: 36-38

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Page number: 40

Level: Basic