Name:	Class:	Date:
ch02: Understanding Politics, Lav	vs, & Economics	
True / False		
 The institution-based view has en a. True b. False ANSWER: True 	nerged as a leading perspective on global busin	ess.
2. The cognitive pillar refers to the i a. True b. False ANSWER: True	nternalized values and beliefs that guide indivi	dual and firm behavior.
3. Examples of opportunism include transaction costs. a. True b. False ANSWER: True	e misleading, cheating, and confusing other part	ties in transactions that will increase
4. Relying on informal connections pursue only market-based strategies a. True b. False ANSWER: False	is relevant only to firms in emerging economie	s, and firms in developed economies
5. Even in developed economies, for constraints are less pervasive. a. True b. False ANSWER: False	rmal rules make up the largest part of institution	nal constraints, and informal
6. Formal and informal institutions of a. True b. False ANSWER: True	combine to govern firm behavior.	
7. India is a democracy as its citizen a. True b. False ANSWER: True	s elect representatives to govern the country or	n their behalf.
8. No two democracies have ever re a. True b. False	portedly gone to war with each other.	

ANSWER: True

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9. China is a totalitarian country, so it suffers from a high level of political risk.

Name:	Class:	Date:
ch02: Understanding Politics, Laws, & I	Economics	
a. True		
b. False		
ANSWER: True		
10. Most IPR violations are perpetrated by a. True	organized crime units centered in Asia.	
b. False		
ANSWER: False		
11. The tangible nature of IPR violations in a. True	nakes enforcement complicated.	
b. False		
ANSWER: False		
12. Examples of property include homes, a. True	offices, and factories.	
b. False		
ANSWER: True		
 In a market economy, all factors of propricing are planned by the government. a. True 	oduction should be state owned and state co	ontrolled, and all supply, demand, and
b. False		
ANSWER: False		
14. In a command economy, all factors of and pricing are planned by the governmen a. Trueb. False	production should be state owned and state t.	e controlled, and all supply, demand,
ANSWER: True		
good idea to insist on formalizing the cont	untry with a strong propensity for informal tract right away. Because such countries of often used to substitute for the lack of strong	ten have relatively weak legal
b. False		
ANSWER: True		

Multiple Choice

- 16. Which of the following statements is true of institutional transitions?
 - a. They are comprehensive changes introduced to the formal and informal rules of the game that affect firms as players.
 - b. They are the internalized values and beliefs that guide individual and firm behavior.
 - c. They refer to how the norms of other relevant players influence the behavior of focal individuals and firms.

Name:	Class:	Date:
ch02: Understanding Politics, Laws, & Eco	<u>onomics</u>	
d. They are the secondary support pillars <i>ANSWER</i> : a	s for informal institutions.	
17. Romila ensures that she pays taxes out of example shows the influence of on pe a. the normative pillar		nt to prison for evading taxes. The giver
b. the regulatory pillar		
c. transaction costs		
d. informal constraints		
ANSWER: b		
18. Paula recently acted as a whistleblower. a contacted the authorities and reported corrup a. The cognitive pillar overpowering the	tion. This is an example of:	ngement job at a banking firm, she
b. The regulatory pillar		
c. A failure of the cognitive pillar		
d. The regulatory pillar overpowering th	e cognitive pillar	
ANSWER: a		
19. What is Nobel laureate Oliver Williamso there needless slippage or other loss of energ misunderstandings and conflicts?"		
a. normative pillar		
b. transaction costs		
c. opportunism		
d. the legal pillar		
ANSWER: b		
20. According to Richard Scott, which of the a. It is the coercive power of government	_	ormative pillar?
b. It acts as the primary supportive pillar		
c. It is a primary support for all informal		
d. It includes laws, regulations, and rules	š.	
ANSWER: c		
21. According to Richard Scott, the rebehavior.	fers to the internalized values and bel	liefs that guide individual and firm
a. normative pillar		
b. regulatory pillar		
c. cognitive pillar		
d. legal pillar		
ANSWER: c		

22. Institutions influence the decision-making process of both individuals and firms by:

a. signaling what conduct is legitimate and acceptable and what is not.

ch02: Understanding Politics, Laws, & Economics
b. expanding the range of acceptable actions that firms can take.
c. focusing on values and beliefs rather than laws and regulations.
d. focusing only on laws, regulations, and rules.
ANSWER: a
23. Which of the following statements is true of political uncertainty?
a. It attempts to reduce transaction costs.
b. It is the act of seeking self-interest with guile.
c. It is controlled by both formal and informal institutions.
d. It renders long-range planning obsolete.
ANSWER: d
24. An important source of transaction costs is, defined as the act of seeking self-interest with guile. a. opportunism
b. theocracy
c. uncertainty
d. piracy
ANSWER: a
25. Which of the following is true of transition economies?
a. They are often emerging economies
b. They are characterized by pervasive institutional transitions
c. They present huge challenges and tremendous opportunities for domestic and international firms
d. All of the above
ANSWER: d
26. A firm is noticing that 10% of its freelance contacts are not being completed on time. They suspect this is because there are no consequences for lateness for the freelancers, but it costs the firm money. The firm decides to implement a popular for lateness, and evidelings for decling with contract violations. The firm is:

Class:

Date:

- penalty for lateness, and guidelines for dealing with contract violations. The firm is:
 - a. increasing opportunism.
 - b. expanding the range of acceptable actions that firms can take.
 - c. focusing on values and beliefs rather than laws and regulations.
 - d. attempting to reduce transaction costs through institutional frameworks.

ANSWER: d

Name:

- 27. Which of the following is an example of opportunism?
 - a. Directing other parties to the right path
 - b. Confusing other parties in transactions that will increase transaction costs
 - c. Influencing the decision-making process of firms by signaling what conduct is legitimate and acceptable and what is not
 - d. Emphasizing laws, regulations, and rules while making economic transactions

ANSWER: b

28. Which of the following statements is true of institutions?

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a. They are not static.b. They only include formal institutions.c. They do not constrain the range of available actions.d. They only emphasize rules.
ANSWER: a
 29. Institutional changes in some emerging economies are so pervasive that these countries are simply called a. opportunists b. regulatory pillars c. transition economies d. command economies
ANSWER: c
 30. An institution-based view of global business focuses on: a. the dynamic interaction between institutions and firms. b. why certain industries within a nation are competitive internationally. c. expanding the range of acceptable actions that firms can take. d. a firm's internal strengths and weaknesses. ANSWER: a
31. Which of the following forms part of an institution-based view of global business?a. Firm behavior is exclusively controlled by formal institutions.b. Firm behavior is exclusively controlled by informal institutions.c. Firms increase uncertainty for managers in situations where formal constraints are unclear.d. Firms rationally pursue their interests and make choices within institutional constraints.
ANSWER: d
32. When the formal regime in the country of Zoalia collapsed, the growth of many entrepreneurial firms was facilitated by informal constraints based on personal relationships and connections among managers and officials. This is an example of
a. firms' behavior being exclusively controlled by formal institutions
b. firms' behavior being exclusively controlled by informal institutions
c. informal constraints increasing uncertainty for managers and firms in situations where formal constraints are unclear
d. informal constraints providing constancy for managers and firms in situations where formal constraints are unclear

Class:

Date:

33. Which of the following best defines a political system?

a. It refers to the legal rights to use an economic property and to derive income and benefits from it.

- b. It refers to a legal system based on religious teachings.
- c. It refers to the rules of the game on how a country's laws are enacted and enforced.
- d. It refers to the rules of the game on how a country is governed constitutionally.

ANSWER: d

ANSWER: d

Name:

Name:	Class:	Date:
ch02: Understanding Politics, Laws, & Eco	onomics	
34. Arcadia is a country that follows a demod a. one person or party exercises absolute	•	it can be inferred that:
b. citizens elect representatives to gover-	n the country on their behalf.	
c. power rests in the hands of one religio	ous party or group.	
d. political power is restricted by the mil <i>ANSWER</i> : b	litary because of the belief that political p	power gives rise to communism.
35. Dana lives in a country that follows right a. citizens elect representatives to govern		ost likely that:
b. power rests in the hands of one religio	ous party or group.	
c. one party, backed by the military, rest	tricts political freedom.	
d. citizens are granted the right to freedo	om of expression and organization.	
ANSWER: c		
36. Which of the following statements is true	e of political risk?	
a. It is prevalent to the same extent in bo	oth totalitarian and democratic countries.	
b. It is a risk associated with legal chang		
c. It can lead to nationalization of foreig		
d. It can be highly beneficial for global b	business.	
ANSWER: c		
37. A(n) refers to the rules of the gam a. economic system	e on how a country's laws are enacted ar	nd enforced.
b. political system		
c. legal system		
d. formal system		
ANSWER: c		
38. Relative to civil law, common law has m	ore flexibility because judges	
a. have to resolve specific disputes based	d on their interpretation of the law	
b. have the power only to apply the law	because of comprehensive statutes and co	odes
c. do not have any codes and statutes to	guide them	
d. do not have the regulatory pillar that s	supports institutions	
ANSWER: a		
39. One fundamental economic function that	a legal system serves is to protect	
a. property rights		
b. remedial rights		
c. conditional rights		
d. subjective rights		
ANSWER: a		
40 are the exclusive legal rights of au a. Copyrights	othors and publishers to publish and disse	eminate their work.

Name:	Class:	Date:
ch02: Understanding Politics, Laws, &	Economics	
b. Patents		
c. Trademarks		
d. Charters		
ANSWER: a		
b. They are legal rights awarded by go c. They are the exclusive legal rights	rue of trademarks? of authors and publishers to publish and overnment authorities to inventors of new of firms to use specific brands to differentive income and benefits from an econon	w products or processes. ntiate their products from others.
42. Which of the following statements is t	rue of piracy?	
a. It is the unauthorized use of intelle	* ·	
b. It is not considered a violation of la		
c. It is concerned only with the illegal		
d. It is concerned only with the illegal		
ANSWER: a	Č	
43. Which of the following is a benefit of a. patent rights are protected b. property can be used as collateral for c. IPR violation goes down d. average firm size decreases ANSWER: b		predictable legal system?
44. Unlike a command economy, a market	t economy:	
a. has all factors of production owned	and controlled by the state.	
b. is one in which all the factors of pr	oduction are supposed to be privately ow	vned.
c. is one in which all supply, demand	, and pricing are planned by the governm	ent.
d. has a relative distribution of marke	t forces versus command forces.	
ANSWER: b		
45. In a(n), all factors of production are planned by the government. a. unplanned economy b. mixed economy c. market economy d. command economy	n should be state owned and state control	led, and all supply, demand, and pricing
ANSWER: d		
46. Overall, the economic system of mosta. planned economyb. mixed economy	countries is a	

Name:	Class:	Date:
ch02: Understanding Politics, Laws, & Econ	nomics	
c. market economy		
d. command economy		
ANSWER: b		
47. Brian, an economist, is an advocate of the is most likely to believe that:	geography school of thought on wha	at drives economic development. Briar
 a. institutions have a significant impact or doing business. 	n economic development by affecting	ng the incentives and the costs of
b. institutions are the basic determinants of	of the performance of an economy.	
c. rich countries tend to be well endowed	with natural resources.	
d. rich countries have a smarter and harde	r working population.	
ANSWER: c		
48. According to the institution-based view of	global business, which of the follow	ving statements is true?
a. Firms should always insist on formalizing	ng contracts right away when doing	g business in foreign countries.
b. It is the growth of the firm that, in the a	aggregate, leads to the growth of the	economy.
c. It is imperative for managers to adhere	to formal constraints in all situation	S.
d. Formal constraints play a larger role in in situations of political turmoil.	reducing uncertainty and providing	constancy for managers and firms
ANSWER: b		
49. When markets work smoothly in develope	d countries,	
a. formal institutions are taken for granted	l	
b. informal institutions have a very limited	d role in economic development	
c. relationship norms play a larger role in	reducing uncertainty since formal c	onstraints are unclear
d. formal institutions tend to be weak and	ineffective	
ANSWER: a		
50. Which of the following is a guideline for n	nanagers doing business around the	globe?
9 9	1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	

- - a. Managers should follow the advice of the second proposition of the institution-based view.
 - b. Managers must give more importance to formal constraints.
 - c. Firms entering a new country that emphasizes relational exchanges must ensure that all business contracts are formalized right away.
 - d. Firms entering a new country that lacks formal market-supporting institutions must adopt a "business first, relationship afterwards" attitude.

ANSWER: a

Essay

51. Identify the basic characteristics of formal and informal institutions.

ANSWER: An institutional framework is made up of formal and informal institutions governing individual and firm behavior. Formal institutions include laws, regulations, and rules. Their primary supportive pillar, the regulatory pillar, is the coercive power of governments. Informal institutions include norms, cultures, and ethics. There are two main supportive pillars: normative and cognitive. The normative pillar refers to how the values, beliefs, and actions-collectively known as norms-of other relevant players influence the behavior of focal individuals and firms. For firms doing business abroad, formal and informal institutional forces

Name:	Class:	Date:
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ch02: Understanding Politics, Laws, & Economics

primarily stem from home countries and host countries, but international and regional organizations such as the WTO, the IMF, and the EU may also influence firm conduct in terms of do's and don'ts.

52. Outline the differences between democracy and totalitarianism.

ANSWER: Democracy is a political system in which citizens elect representatives to govern the country on their behalf. A fundamental aspect of democracy that is relevant to the effective conduct of global business is an individual's right to freedom of expression and organization. Democracy was pioneered in Athens in ancient Greece. Totalitarianism is a political system in which one person or party exercises absolute political control over the population. A totalitarian regime is also known as a dictatorship.

53. Outline the four major types of totalitarianism.

ANSWER: Communist totalitarianism centers on a communist party. This system had been embraced throughout Central and Eastern Europe and the former Soviet Union until the late 1980s. It is still practiced in China, Cuba, North Korea, and Vietnam.

Right-wing totalitarianism is characterized by its intense hatred of communism. One party, typically backed by the military, restricts political freedom, arguing that such freedom would lead to communism. In the decades following World War II, Argentina, Brazil, Chile, South Africa, South Korea, and Taiwan practiced right-wing totalitarianism. Most of these countries have recently become democracies.

Theocratic totalitarianism refers to the monopolization of political power in the hands of one religious party or group. Iran and Saudi Arabia are leading examples.

Tribal totalitarianism refers to one tribe or ethnic group monopolizing political power and oppressing other tribes or ethnic groups.

54. Compare civil law, common law, and theocratic law.

ANSWER: Civil law is the oldest, the most influential, and the most widely distributed legal system around the world. It uses comprehensive statutes and codes as a primary means to form legal judgments. More than 80 countries practice civil law.

Precedents and traditions from previous judicial decisions shape common law, which is English in origin. Common law has more flexibility because judges have to resolve specific disputes based on their interpretation of the law, and such interpretation may give new meaning to the law.

Civil law has less flexibility because judges have the power only to apply the law.

Theocratic law is a legal system based on religious teachings. Examples include Islamic and Jewish laws. Islamic law is the only surviving example of a theocratic legal system that is formally practiced by some governments, including those in Iran and Saudi Arabia.

55. Describe the differences among the three economic systems.

ANSWER: A pure market economy is characterized by the "invisible hand" of market forces noted by Adam Smith in The Wealth of Nations in 1776. The government takes a hands-off approach known as laissez faire. The government performs only functions the private sector cannot perform.

A pure command economy is defined by a government taking, in the words of Lenin, the "commanding heights" in the economy. All factors of production should be government or state owned and controlled, and all supply, demand, and pricing are planned by the government.

A mixed economy has elements of both a market economy and a command economy. It boils down to the relative distribution of market forces versus command forces.