

## Leadership

### Form A

1. A nurse tells the unit manager, "I am tired of all the changes on the unit. If things don't get better, I'm going to quit." Which of the following responses by the unit manager is appropriate?

- a. You should file a written complaint with hospital administration
- b. Just stick with it a little longer. Things will get better soon
- c. So, you are upset about all the changes on the unit?**
- d. I think you have a right to be upset. I am tired of the changes, too

2. A charge nurse notices that two staff nurses are not taking meal breaks during their shifts. Which of the following actions should the nurse take first?

- a. Provide coverage for the nurses' breaks
- b. Review facility policies for taking scheduled breaks
- c. Determine the reasons the nurses are not taking scheduled breaks**
- d. Discuss time management strategies with the nurses

3. A client has a new permanent pacemaker inserted. Which of the following home care instructions should the nurse include?

- a. Regular programming evaluations can be conducted by telephone**
- b. The client should avoid using remote control devices to prevent dysrhythmias
- c. The client should avoid using a microwave oven to heat food
- ~~d. Swimming could cause the unit to have an electrical short~~

4. A nurse manager is reviewing isolation guidelines with a newly licensed nurse. Which of the following statements by the newly licensed nurse indicates an understanding of the teaching?

- a. I will use an alcohol-based hand cleanser when caring for a client who has C.diff
- b. I will wear a cover gown when caring for a client who has herpes simplex**
- c. I will wear an N95 respirator mask when caring for a client who is on contact precautions
- d. I will place a client who requires protective isolation in a negative airflow room

5. A staff nurse is supervising a newly licensed nurse who is preparing to administer an intermittent tube feeding to a client. Which of the following actions by the newly licensed nurse is appropriate?

- a. Adding colored food dye to the formula
- b. Flushing the tube with 15 mL of water
- c. Elevating the head of the bed to a 20-degree angle
- d. Checking residual volume before each feeding**

6. A nurse is preparing an education program about professional codes of ethics for nurses. Which of the following information should the nurse plan to include?

- a. A code of ethics is a step-by-step approach to decision-making
- b. A code of ethics is a set of principles for nursing practice**
- c. A code of ethics is legally binding
- d. A code of ethics outlines the nurse's scope of practice

7. A nurse receives change-of-shift report for the following four clients. Which of the following clients should the nurse assess first?

- a. An older adult client who has bacterial pneumonia and a new onset of restlessness**
- b. A client who is 1-day postoperative following hip fracture repair and reports a pain level of 6 on a scale from 0 to 10
- c. A middle adult client who has diabetes mellitus and a morning blood glucose of 172 mg/dL
- d. A client who has myasthenia gravis with ptosis and has developed urinary incontinence

8. A charge nurse is assessing staff knowledge about safety procedures regarding needle-stick injuries. Which of the following statements by a nurse indicates appropriate understanding of these safety procedures?

- a. Prophylactic treatment should be initiated after a needle-stick during preparation of an injection
- b. The needle should be recapped to prevent injury during transport to the biohazard container
- c. I should stop the bleeding as soon as possible following a needle-stick injury
- d. An incident report should be completed if a client receives a stick from her own used needle**

9. A case manager is reviewing documentation on several clients and notes a progress report that falsely identifies a client as HIV-positive due to multiple sexual partners. The nurse manager should identify that which of the following torts has occurred?

- a. Libel**
- b. Battery
- c. Slander
- d. Negligence

10. A charge nurse making rounds observes that an assistive personnel (AP) has applied wrist restraints to a client who is agitated and does not have a prescription for restraints. Which of the following actions should the nurse take first?

- a. Inform the unit manager of the incident

- b. Review the chart for nonrestraint alternatives for agitation
- c. Remove the restraints from the client's wrists**
- d. Speak with the AP about the incident

11. To resolve a conflict between staff members regarding potential changes in policy, a nurse manager decides to implement the changes she prefers regardless of the feelings of those who oppose those changes. Which of the following conflict resolution strategies is the nurse manager using?

- a. Compromising
- b. Collaborating
- c. Cooperating
- d. Competing**

12. A nurse is caring for a client and notices fraying on the electrical cord of the client's IV pump. Which of the following actions is the priority for the nurse to take?

- a. Remove the IV pump from the client's room**
- b. Check the expiration date of the inspection sticker
- c. Report the problem to the engineering team
- d. Request a replacement IV pump

13. A nurse is providing discharge teaching to the parent of a toddler who has a new diagnosis of asthma. The parent states she is unable to afford the nebulizer prescribed for the child. Which of the following referrals should the nurse recommend?

- a. Pharmacist
- b. Child protective services
- c. Social worker**
- d. Respiratory therapist

14. A charge nurse is completing client care assignments. Which of the following assignments is appropriate for a licensed practical nurse?

- a. A client who requires discharge instructions for type 1 diabetes mellitus
- b. A client who requires a blood transfusion to be administered
- c. A client who is 1 day postoperative and has a continuous bladder irrigation**
- d. A client who is receiving IV chemotherapy

15. A nurse is caring for a client who is comatose and has advance directives designating his adult daughter as his health care proxy. The client's partner instructs the nurse to institute CPR if the client experiences cardiac arrest. Which of the following actions should the nurse take?

- a. Have the partner notify the daughter about changes to the advance directives

**b. Inform the partner that the staff must follow the client's advance directives**

- c. Contact the client's attorney about the partner's request
- d. Initiate new advance directives incorporating the partner's request

16. A nurse from the labor and delivery unit is assigned to float to a medical-surgical unit. Which of the following actions should the nurse take first?

- a. Inform the nursing supervisor of the lack of experience on the medical-surgical unit
- b. Request orientation to the medical-surgical unit**
- c. Refer to the assigned resource nurse regarding client assignments
- ~~d. Clarify competencies with the medical-surgical charge nurse~~

17. A nurse in the emergency department is preparing a married 17-year-old client for an appendectomy. The client's parents are en route to the facility but have not spoken with the surgeon. Which of the following actions should the nurse take?

- a. Have the client sign the consent form after the surgeon explains the procedure**
- b. Obtain consent from the client's parents by telephone with another nurse listening as a witness
- c. Proceed with the preparation because the client signed a general consent form
- d. Delay the surgery until the parents arrive to sign the consent form

18. Client satisfaction surveys from a surgical unit indicate that pain is not being adequately relieved during the first 12 hr postoperatively. The unit manager decides to identify postoperative pain as a quality indicator. Which of the following data sources will be helpful in determining the reason why clients are not receiving adequate pain management after surgery?

- a. Pain assessment policy - check**
- b. Postoperative care policy
- c. Prospective chart audit
- d. Retrospective chart audit

19. A nurse manager is reviewing the nursing code of ethics with the staff nurses. Which of the following statements by a staff nurse indicate understanding of the teaching? **(Select all that apply.)**

- a. I have the assistive personnel double-check packed RBCs when other nurses are busy
- b. I can delegate the removal of an IV catheter to an LPN on the unit**
- c. I will attend continuing education classes for professional growth**
- d. The family of a newly admitted client recently treated me to lunch in the hospital cafeteria
- e. I administer pain medication to my clients even if they have a history of narcotic addiction**

20. A nurse on a surgical unit is preparing to transfer a client to a rehabilitation facility. Which of the following information should the nurse include in the change-of-shift report?

- a. **The time the client received his last dose of pain medication**
- b. The belief that the client has a difficult relationship with his son
- c. The client's preferred time for bathing
- d. The steps to follow when providing wound care

21. A nurse on a medical-surgical unit is delegating client care. Which of the following tasks should the nurse delegate to assistive personnel?

- a. Performing a dressing change on a client's peripherally inserted central catheter
- b. Instructing a client on self-administration of a tap water enema
- c. **Using a pain rating scale to monitor a client's pain level**
- d. Suctioning a client's long-term tracheostomy

22. A nurse on a medical-surgical unit is making staff assignments. Which of the following tasks should the nurse delegate to assistive personnel?

- a. **Pouching a client's established ostomy**
- b. Updating a family member about a client's condition
- c. Reinforcing teaching with a client about a low-sodium diet
- d. Demonstrating the use of an incentive spirometer to a client

23. A charge nurse is reviewing how to set up a sterile field with a newly licensed nurse. Which of the following statements by the newly licensed nurse indicates an understanding of the process?

- a. I will open the outermost flap of the sterile tray towards my body
- b. I will place the sterile tray on a bedside table that is raised to just below my waist level
- c. I can touch the outer 2 inches of the sterile field without gloves
- d. **I will keep the label of the solution bottle facing up when pouring solution into the sterile cup**

24. A nurse is providing care for four postoperative clients. The nurse should first assess the client

- a. Who reports nausea after the prescribed antiemetic was administered
- b. Whose urine output has averaged 32 mL/hr for the past 24 hr
- c. Who reports a pain level of 8 on a scale of 0 to 10
- d. **Whose pulse has been steadily increasing during the past shift**

25. A charge nurse overhears a provider and a nurse talking about a client's diagnosis in the cafeteria. Which of the following actions should the nurse take first?